ProMassProcessor Software

Release Notes

Introduction

The ProMassProcessor software is used to convert chromatographic and spectral data to a format that can be processed using the ProMass HR software. The ProMass HR software is used to identify and characterize intact oligonucleotides in the exported data.

Accurate-mass data acquired on SCIEX TripleTOF® 6600 and SCIEX X500 QTOF LC-MS/MS systems can be converted.

Required Software

- .NET Framework 4.7.2 or higher.

Note: If .NET Framework 4.7.2 or higher is not already installed on the computer, then the Framework will be installed during the installation of the ProMassProcessor software.

Operating System Requirements

- An English version of the Windows 10, 64-bit operating system.

Note: Cybersecurity support is included for the operating system.

Computer Requirements

- Dell OptiPlex XE2 computer.

Note: Newer computer models might become available. Consult the local sales representative for the latest information.

Notes on Use

- To process the exported data, the ProMass HR software must be installed and licensed on the same workstation as the ProMassProcessor software. For support related to the ProMass HR software, visit the Notavia, LLC website at https://www.enovatia.com/.
- The ProMassProcessor Software User Guide is installed automatically with the software and is available from the **Start** menu: **SCIEX > ProMassProcessor User Guide**.
- These Release Notes are installed automatically with the software and are available from the **Start** menu: **SCIEX > ProMassProcessor Release Notes**.

Known Issues and Limitations

Note: The numbers in parentheses are reference numbers for each issue or feature in the SCIEX internal tracking system.

- When the **Align UV Trace with TIC** option is selected on the Preview Peak Finding tab, the UV trace and the TIC are aligned but the peak labels are not automatically updated with the correct offset value. To view the updated information, click the **TIC and UV Data** tab and then click the **Preview Peak Finding** tab. The labels are updated. (PMP-17)

Install the ProMassProcessor Software

1. Log on to the computer as a Windows user with administrator privileges.
2. Make sure that all applications are closed.
3. Download the ProMassProcessor software from the SCIEX website: sciex.com/software-support/software-downloads.

   Tip! To prevent potential installation issues, save the file to a location other than the computer desktop and disconnect any external USB storage devices.

4. After the download is complete, right-click the **ProMassProcessor.zip** file and extract the files.

   Note: By default, the files are extracted to the ProMassProcessor folder in the same location as the ProMassProcessor.zip file was saved. However, the user can choose the location.

5. After the extraction completes, browse to the ProMassProcessor folder and then double-click **ProMassProcessorSetup.exe**.

Note: The ProMassProcessor Setup dialog opens.

6. Select the **I agree to the license terms and conditions** check box and then click **Install**.
7. If applicable, click **Yes** on the User Account Control dialog.
8. After the installation is complete, click **Close**.
9. Continue with Activate the ProMassProcessor Software.

Activate the ProMassProcessor Software

1. Double-click the ProMassProcessor software icon on the desktop.

   The ProMassProcessor Activation dialog opens.
2. Type the license key, exactly as shown, in the appropriate field.

   If a license key is not available, then contact sciex.com/request-support.
3. Click **Copy ID to Clipboard**.
4. Click the link provided in step 3 in the ProMassProcessor Activation dialog.

   The SCIEX**Now** Login web page opens.
5. Click **login**.
6. Do one of the following:

   - Type the **Email Address** and **Password** of an existing account and then click **Log in**.
   - Click **Create An Account** and then follow the instructions provided.

   After the log on or account creation is completed, the Activate Software web page opens. The first name, last name, and e-mail address of the user are shown in the first three fields in the form in addition to the Computer ID and License key.
7. Select and type the required information under **Select Your Instrument**.
8. Click **Submit**.

   A message is shown indicating that an e-mail with the license file will be sent.
9. When the e-mail containing the license file is received, copy the license file to the workstation desktop.
10. Click **Install License File** on the ProMassProcessor Activation dialog.

    The Select the new license file to be installed dialog opens.

11. Browse to and select the license file and then click **Open**.

    The Select the new license file to be installed dialog closes and the ProMassProcessor software opens.

Remove the ProMassProcessor Software

1. Log on to the computer as a Windows user with administrator privileges.
2. Make sure that the ProMassProcessor software is closed.

   Note: The uninstall can be completed when the software is open with no indication to the user.

3. Click **Start > Control Panel > Uninstall a program > ProMassProcessor > Uninstall**.

   The ProMassProcesseor Setup dialog opens.
4. Click **Uninstall**.

   No user intervention is required to complete the removal.
5. After the uninstall has completed successfully, click **Close**.

   During the removal, the software name is removed from the Installed Programs list, the shortcut to the software is removed from the desktop, and the shortcut to the software and the user documentation is removed from the **Start** menu.

Contact Us

Customer Training

- In North America: NA.CustomerTraining@sciex.com
- In Europe: Europe.CustomerTraining@sciex.com
- Outside the EU and North America, visit sciex.com/education for contact information.

Online Learning Center

- SCIEX**University**

SCIEX Support

SCIEX and its representatives maintain a staff of fully-trained service and technical specialists located throughout the world. They can answer questions about the system or any technical issues that might arise. For more information, visit the SCIEX website at sciex.com or contact us in one of the following ways:

- sciex.com/contact-us
- sciex.com/request-support
- mailto:StatusScopeSupport@sciex.com

CyberSecurity

For the latest guidance on cybersecurity for SCIEX products, visit sciex.com/productsecurity.

Documentation

This version of the document supercedes all previous versions of this document.

To view this document electronically, Adobe Acrobat Reader is required. To download the latest version, go to https://get.adobe.com/reader.

To find software product documentation, refer to the release notes or software installation guide that comes with the software. Documentation for the hardware products can be found on the *Customer Reference* DVD that comes with the system or component.

The latest versions of the documentation are available on the SCIEX website, at sciex.com/customer-documents.

Note: To request a free, printed version of this document, contact sciex.com/contact-us.

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