

# StatusScope® Remote Monitoring Service



## Lab manager brief

### Increase insight into your lab operations

As demand grows in your lab for more efficient workflows, higher instrument uptime and increased productivity, you need an advanced management tool that enables you to proactively monitor instrument operations anytime, from anywhere.

### Greater uptime equals higher productivity

You want maximum instrument uptime to keep your lab running as many assays as possible. Increased uptime means your instruments can be running samples that would otherwise be waiting, costing you throughput, time and expense. StatusScope Remote Monitoring:

- Proactively notifies you and SCIEUX support of potential instrument problems
- Can reduce the time between issue identification and resolution
- Enables users to view their sample queues and most recent chromatogram remotely, so they know their runs are going smoothly

### Run your lab more efficiently

Asset utilization reporting in StatusScope Remote Monitoring allows you to instantly view instrument usage to better inform your resource allocation decisions. As this information is collected over time, it can be highly useful to support the need for future instrument investment.

Batch Id	Sample Id	Start Time	End Time	Status
7	52	May 20, 2020 12:56:35	May 20, 2020 12:56:36	FAIL
4	51	May 20, 2020 11:53:34	May 20, 2020 11:53:41	ACQU
6	50	May 20, 2020 10:57:44	May 20, 2020 11:12:50	ACQU
2	4	May 20, 2020 10:20:54	May 20, 2020 10:55:59	ACQU
2	3	May 20, 2020 10:24:03	May 20, 2020 10:38:09	ACQU
1	1	May 20, 2020 10:27:14	May 20, 2020 10:22:19	ACQU
10	26	May 16, 2020 08:14:24	May 16, 2020 08:14:26	FAIL
8	25	May 16, 2020 07:34:50	May 16, 2020 08:09:03	ACQU

Sample queue and instrument status are available to you and your team anytime, anywhere. Scientists can check sample runs and managers can assess instrument utilization on any connected device.

### What your peers are saying

"The remote access allows me to routinely access the sample queue and monitor any issues with the instrument, even when I am away from the laboratory, saving samples and analyst time."

- Research and development lab, Spain

Instrument Model	Serial Number	Instrument Status	Contract Expires
4500	TRIPLE4500	Good	12/31/2020
6500	QTRAP6500	Good	12/31/2021
X500B	X500B	Ready	07/31/2021

Instrument Model: TRIPLE4500  
Serial Number: BJ20301310  
Instrument Status: Good  
Last Connected: 5/29/2020 at 11:46 AM  
Contract Expires: 12/31/2020

Metric: Sample Count | Summarize Data by: By Day  
Start Date: 05/04/2020 | End Date: 05/29/2020

See all your SCIEUX instruments in one view, with immediate access to instrument status, reporting and other operating criteria.

Date	Value
May 27, 2020 16:00	6
May 27, 2020 15:00	6
May 27, 2020 15:00	6
May 27, 2020 15:00	6
May 27, 2020 14:00	6

Dig deeper into the profile of any system to learn how it's being used or to troubleshoot potential problems.

## Add StatusScope Remote Monitoring to your management toolbox: [sciex.com/statusscope](https://sciex.com/statusscope)

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